

Strategic Plan 2022-2025

Mission Vision Valeurs

Mission

The Prescott and Russell Residence is a specialized, bilingual long-term care facility, under the direction of the United Counties of Prescott and Russell, which offers a range of personalized care focused on the needs of the community, in a healthy and safe living environment.

Vision

The Prescott and Russell Residence is recognized as a model for the excellence in the services provided by a team of professionals and qualified partners who consider the well-being and safety of residents as the driving force behind every decision.

Values

Excellence — Empathy — Commitment

Axes and Strategies

AXIS I: A UNIQUE AND ENRICHED RESIDENT EXPERIENCE

Strengthen the engagement of residents and their families

Guarantee a warm, healthy and safe living environment

AXIS II: A FULFILLED AND UNITED TEAM

Deliver a distinctive employee experience

Create an organizational culture of engagement and valuing

AXIS III: MODERN AND EXCELLENT (ORGANIZATIONAL) EFFICIENCY

Ensure an engaging technological shift to gain efficiency

Harnessing the full potential of external links for the benefit of RPR and to increase its visibility

Facilitate internal and external communication within RPR to strengthen relationships.